

# Australian Public Service **Employee Census 2021**10 May–11 June



# Highlights Report NHMRC



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#### RESPONSES:

159 of 239

#### **RESPONSE RATE:**

67%



#### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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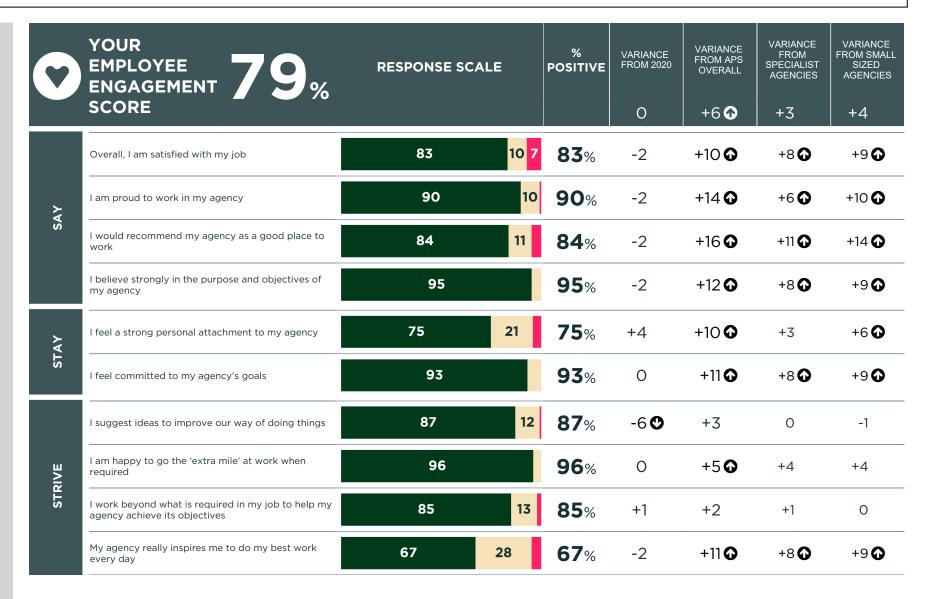


### **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT SCORES
AREN'T JUST ABOUT
HOW MUCH PEOPLE
LIKE WORKING FOR
AN AGENCY. IT IS A
MEASURE OF THE
EMOTIONAL
CONNECTION AND
COMMITMENT
EMPLOYEES HAVE TO
WORKING FOR THE
AGENCY.



**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 03.

### **LEADERSHIP**

IMMEDIATE SUPERVISOR	RESPONSE SCALE P		VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	84 11	84%	-5♥	+5 <b>ଢ</b>	+5 <b>&amp;</b>	+80
My supervisor can deliver difficult advice whilst maintaining relationships	82 13	82%	+1	+4	+4	+6•
My supervisor invites a range of views, including those different to their own	83 14	83%	-	+4	+3	+6•
My supervisor encourages my team to regularly review and improve our work	84 12	84%	+2	+4	+5♠	+6•
My supervisor is invested in my development	76 20	<b>76</b> %	0	+3	+3	+80
My immediate supervisor encourages me	81 18	81%	-5♥	+5 <b>⊕</b>	+4	+6•
My supervisor ensures that my workgroup delivers on what we are responsible for	93	93%	0	+7 <b>6</b>	+7 <b>0</b>	+90
My supervisor provides me with helpful feedback to improve my performance	78 17	<b>78</b> %	-	+4	+5 <b>₽</b>	+80

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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### **LEADERSHIP**

IMMEDIATE SES MANAGER	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	74 17 8	<b>74</b> %	-1	+7 <b>6</b>	+80	+11
My SES manager presents convincing arguments and persuades others towards an outcome	76 19	76%	-	+15 ♠	+15 🐼	+14 🚳
My SES manager promotes cooperation within and between agencies	78 18	<b>78</b> %	0	+12 🐼	+12 🟠	+12 🚱
My SES manager encourages innovation and creativity	79 18	<b>79</b> %	-	+15 🕥	+16 🟠	+16 🚱
My SES manager creates an environment that enables us to deliver our best	77 18	<b>77</b> %	-	+15 🐼	+15 🐼	+17 🐼
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	84 13	84%	-5♥	+11 🚱	+9 <b>0</b>	+11 🐼
ALL SES	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
In my agency, the SES work as a team	60 25 15	60%	+3	+70	+7 <b>&amp;</b>	+8•
In my agency, the SES clearly articulate the direction and priorities for our agency	63 23 13	63%	-9 <b>0</b>	+3	+5 <b>&amp;</b>	+8♠

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Australian Government

Australian Public Service Commission

Positive Neutral Negative

2021 APS employee census PAGE 05.

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

**KEY** 

### **COMMUNICATION AND CHANGE**

	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My supervisor communicates effectively	88	8	88%	-2	+6�	+5♠	+80
My SES manager communicates effectively	82	8 10	<b>82</b> %	Ο	+13 🚱	+13 🟠	+14 🐼
In my agency, communication between SES and other employees is effective	60	25 14	60%	-1	+9 <b></b>	+11 🐼	+12 🕢
Internal communication within my agency is effective	60	27 13	60%	-2	+2	+1	+3
When changes occur, the impacts are communicated well within my workgroup	79	11 10	<b>79</b> %	-9 <b>0</b>	+13 🚱	+11 🐼	+12 🕢
Staff are consulted about change at work	57	32 11	<b>57</b> %	-3	+12 🚱	+12 🚱	+14 🚱
Change is managed well in my agency	51 2	27 23	<b>51</b> %	-4	+80	+10 🐼	+10 🐼

KEY

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 06.

### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	90	90%	+1	+6 <b>☆</b>	+2	+4
I have a choice in deciding how I do my work	80 15	80%	+1	+19 🚱	+7 <b> </b>	+7 <b> </b>
Where appropriate, I am able to take part in decisions that affect my job	85 11	85%	-	+18 🚱	+13 🚱	+16 �
I am clear what my duties and responsibilities are	86 14	86%	0	+7 <b>0</b>	+7 <b>0</b>	+80
I am satisfied with the recognition I receive for doing a good job	77 16	<b>77</b> %	-5♥	+11 🚱	+9 <b>0</b>	+10 🐼
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	81 13	81%	-5♥	+15 ♠	+17 🕢	+15 �
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	92	92%	+3	+15 <b>♠</b>	+11 🐼	+13 🚱
I am satisfied with the stability and security of my job	86 9	86%	-2	+6 <b>₽</b>	+9 <b>0</b>	+11 🐼
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	96	96%	-	+21 <b>©</b>	+15 🕢	+19 🚱

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# **WORKPLACE CONDITIONS**

	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	54 34	12	<b>54</b> %	+80	-9 <b>0</b>	-2	-2
I understand how my role contributes to achieving an outcome for the Australian public	95		95%	0	+5 <b>⊕</b>	+4	+6 <b>♠</b>
I believe strongly in the purpose and objectives of the APS	83	14	83%	-8♥	+1	+3	+3

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **WORKPLACE CONDITIONS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		15%	-1	-9 <b>0</b>	-11 👁	-11 👁
Slightly above capacity - lots of work to do		45%	+6 <b>☆</b>	+4	+2	+3
At capacity - about the right amount of work to do		29%	-9 <b>0</b>	+1	+3	+3
Slightly below capacity - available for more work		11%	+4	+6 <b>♦</b>	<b>+</b> 7 <b>♦</b>	+6 🚱
Well below capacity - not enough work		0%	0	-1	-1	-1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





# **INCLUSION**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	90	90%	0	+11 🐼	+9 <b>&amp;</b>	+14 🟠
My supervisor actively supports people from diverse backgrounds	82 18	82%	-	+2	+2	+6•
I receive the respect I deserve from my colleagues at work	88 11	88%	+1	+80	+9 <b>&amp;</b>	+11 🐼

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



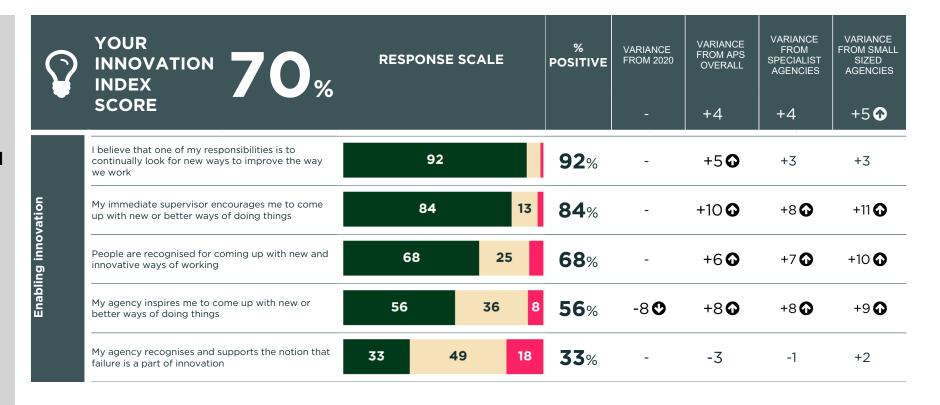
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#### **ENABLING INNOVATION**



# **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



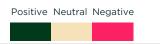
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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### **WELLBEING POLICIES AND SUPPORT**



#### **WELLBEING**

THE WELLBEING
SCORE PROVIDES A
MEASURE OF THE
PRACTICAL AND
CULTURAL
ELEMENTS THAT
ALLOW FOR A
SUSTAINABLE AND
HEALTHY WORKING
ENVIRONMENT.

<b>4</b>	YOUR WELLBEING INDEX SCORE  **TOTAL Control of the	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020 -5♥	VARIANCE FROM APS OVERALL +9 1	VARIANCE FROM SPECIALIST AGENCIES +6 •	VARIANCE FROM SMALL SIZED AGENCIES +7 •
oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	82 14	82%	-6♥	+14 🟠	+11 🕎	+14 🏠
and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	77 16	<b>77</b> %	-13 ♥	+12 🚱	+8 🏠	+8 🏠
policies a	My agency does a good job of promoting health and wellbeing	77 18	<b>77</b> %	-13 ♥	+14 🚱	+11 🟠	+10 🕥
Wellbeing p	I think my agency cares about my health and wellbeing	82 13	82%	-4	+24 <b>0</b>	+17 🟠	+17 🕥
We	I believe my immediate supervisor cares about my health and wellbeing	93	93%	-2	+10 🚱	+7 ♠	+9 🏠

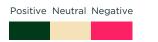
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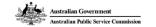


AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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# **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		<b>3</b> %	-	-3	-2	-2
Often		19%	-	-9♥	-7♥	-9♥
Sometimes		<b>51</b> %	-	+3	+1	+3
Rarely		<b>25</b> %	-	+9 <b>0</b>	+7 <b>0</b>	+80
Never		<b>2</b> %	-	0	0	0
o what extent is your work emotionally demanding?						
To a very large extent		<b>3</b> %	-1	-6 <b>O</b>	-3	-4
To a large extent		15%	+3	-8♥	-5♥	-6♥
Somewhat		34%	-9 <b>0</b>	-5♥	-6♥	-4
To a small extent		<b>35</b> %	+7 <b>0</b>	+14 🚱	+10 🐼	+11 🐼
To a very small extent		12%	0	+5 <b>⊙</b>	+3	+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





# **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		5%	+1	-4	-4	-5♥
Agree		19%	-5♥	-6 <b>0</b>	-5♥	-4
Neither agree nor disagree		28%	-3	-3	-2	-1
Disagree		<b>37</b> %	+3	+90	+7 <b>₽</b>	+8🚱
Strongly disagree		11%	+4	+4	+3	+2
In general, would you say that your health is:						
Excellent		14%	-	+2	+1	0
Very good		<b>32</b> %	-	-3	-4	-5♥
Good		38%	-	+2	+3	+5♠
Fair		13%	-	-1	-1	-1
Poor		<b>3</b> %	-	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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# **PERFORMANCE**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		<b>31</b> %	-	+4	+2	+2
Very good		<b>62</b> %	-	+7 <b>•</b>	+7 <b>0</b>	+10 🐼
Average		<b>5</b> %	-	-10 🗷	-80	-10 🗸
Below average		1%	-	-1	0	-1
Well below average		0%	-	-1	-1	0
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		19%	-	+3	+2	0
Very good		<b>73</b> %	-	+17 🐼	+16 🐼	+19 🔷
Average		8%	-	<b>-</b> 16 <b>♥</b>	-14 👁	-15 ♥
Below average		1%	-	-3	-2	-3
Well below average		0%	-	-2	-1	-2

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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# **PERFORMANCE**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	91	91%	0	+11 🚱	+8	+80
My workgroup has the tools and resources we need to perform well	68 13 20	68%	+4	+4	+6 <b>۞</b>	+80
The people in my workgroup use time and resources efficiently	87 9	87%	-1	+10 🐼	+7 <b>0</b>	+90
My workgroup can readily adapt to new priorities and tasks	94	94%	-4	+8♠	+80	+90
The people in my workgroup cooperate to get the job done	95	95%	-1	+80	+60	+80

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 16.

### **RETENTION**



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALI SIZED AGENCIES
Which of the following statements best reflects your current position?	current thoughts about working in your					
I want to leave my position as soon as possible		<b>3</b> %	-	-6♥	-5♥	-5♥
I want to leave my position within the next 12 months		22%	-	0	+1	0
I want to stay working in my position for the next one to two years		<b>43</b> %	-	+6�	+3	+5�
I want to stay working in my position for at least the next three years		<b>32</b> %	-	0	0	0
Vhat best describes your plans involved with leaving	your current position?	11%	-	+50	+5•	+6 🍑
I am pursuing another position within my agency		<b>22</b> %	-	-20 ♥	-7 ♥	+4
I am pursuing a position in another agency		<b>43</b> %	-	+18 🚳	+10 🐼	-2
I am pursuing work outside the APS		<b>5</b> %	-	-6 <b>0</b>	-10 🗷	-12 👁
It is the end of my non-ongoing, casual or contracted employment		0%	-	-3	-6♥	-4

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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### **RETENTION**



EMPLOYEES WHO
WANTED TO LEAVE
WERE ASKED FOR THE
PRIMARY REASON
BEHIND THEIR DESIRE
TO LEAVE AND COULD
SELECT ONE
RESPONSE FROM A
LIST OF ITEMS.

ONLY THE THREE
REASONS FOR
LEAVING WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What is the primary reason behind your desire to leave your current position? (3 highest responses):					
I want to try a different type of work or I'm seeking a career change	23%	-	-	-	-
I am looking to further my skills in another area	<b>23</b> %	-	-	-	-
There is a lack of future career opportunities in my agency	<b>15</b> %	-	-	<u>-</u>	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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### **UNACCEPTABLE BEHAVIOUR**



**EMPLOYEES WHO HAD** PERCEIVED **DISCRIMINATION IN** THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. **EMPLOYEES COULD** SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF **DISCRIMINATION WITH** THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES. WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
During the last 12 months and in the course of you discrimination on the basis of your background or						
Yes		10%	0	-2	+1	-1
No		90%	0	+2	-1	+1
Did this discrimination occur in your current agen	cy?					
Yes		<b>79</b> %	+15 🐼	-15 👁	-13 👁	-15 ♥
No		21%	<b>-</b> 15 <b>♥</b>	+15 🐼	+13 🚳	+15 ♠
Basis for the discrimination that you experienced	(3 highest responses):					
Gender		50%	-	-	-	-
Caring responsibilities		<b>36</b> %	-	-	-	-
Race		21%	-	-	-	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR COMPARATOR

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### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF
HARASSMENT OR
BULLYING WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALI SIZED AGENCIES
Ouring the last 12 months, have you been subjected to vorkplace?	o harassment or bullying in your current					
Yes		<b>7</b> %	0	-5 <b>O</b>	-2	-5 <b>O</b>
No		90%	+3	+80	+5♠	+8
Not sure		<b>3</b> %	-3	-3	-3	-2
information, undermining or sabotage)  Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)  Inappropriate and unfair application of work policies or rule (e.g. performance management, access to leave, access to	S	50% 40% 30%	- - -	- - -	- - -	
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)  Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)  Inappropriate and unfair application of work policies or rule (e.g. performance management, access to leave, access to learning and development)  Did you report the harassment or bullying?	S T	40%				
information, undermining or sabotage)  Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)  Inappropriate and unfair application of work policies or rule (e.g. performance management, access to leave, access to learning and development)	S	40%	- - -	- - - +22 <b>•</b>	- - - +26 <b>◊</b>	- - - +20 <b>•</b>
information, undermining or sabotage)  Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)  Inappropriate and unfair application of work policies or rule (e.g. performance management, access to leave, access to learning and development)  Did you report the harassment or bullying?  I reported the behaviour in accordance with my agency's		<b>40</b> % <b>30</b> %		- - - +22 <b>•</b> +4	- - - +26 <b>♦</b> +5 <b>♦</b>	- - +20 <b>0</b> +6 <b>0</b>

AT LEAST 5 PERCENTAGE POINTS GREATER

THAN COMPARATOR

2021 APS employee census PAGE 20.

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Excluding behaviour reported to you as part of your witnessed another APS employee in your agency eng may be serious enough to be viewed as corruption?						
Yes		1%	-2	-2	-2	-3
No		94%	+4	+4	+4	+7 <b>0</b>
Not sure		<b>3</b> %	-1	-2	-2	-2
Would prefer not to answer		2%	0	0	0	-1
Did you report the potentially corrupt behaviour?  I reported the behaviour in accordance with my agency's		0%		-20 <b>©</b>	-14 <b>O</b>	-21 <b>0</b>
policies and procedures		<b>U</b> %		-200	-14 🛡	-210
It was reported by someone else		0%	-	-15 ♥	-9 <b>O</b>	-16 👁
I did not report the behaviour		100%	-	+350	+23 🚳	+37♠

**KEY** 



**AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR** 



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# **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How do you describe your gender?						
Man or male		26%	0	-11 👁	-16 ♥	-11 💇
Woman or female		69%	-1	+10 🐼	+15 ♠	+11 🐼
Non-binary Non-binary		0%	-	0	-1	-1
I use a different term		1%	-	0	0	0
Prefer not to say		<b>4</b> %	0	+1	+1	0
Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?						
Yes		4%	+2	0	+2	+2
No		96%	-2	0	-2	-2
Do you have an ongoing disability?						
Yes		10%	+2	+1	+3	+3
No		90%	-2	-1	-3	-3

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

O

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





# **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMAL SIZED AGENCIES
Do you have carer responsibilities?						
Yes		48%	-2	+8	+80	+80
No		<b>52</b> %	+2	-80	-80	-80
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		10%	+60	+3	+2	+1
No		90%	-60	-3	-2	-1
n which country were you born?						
Australia		80%	-	+3	+50	+4
Other country		20%	-	-3	-5♥	-4
Do you speak a language other than English at home?						
No, English only		88%	-	+70	+7 <b>0</b>	+3
Yes, other		12%	-	-7 <b>♥</b>	-7 <b>⊙</b>	-3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus of plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED THERE BETTER?

^ · · · · · · · · · · · · · · · · · · ·	OPPORTUNITIES
plans:	ed to focus on and turn into action
WHAT ARE THE KEY HERE BETTER?	THINGS WE NEED TO IMPROVE TO MAKE WORKING



#### **USE THIS PAGE TO START YOUR** LOCAL **ACTION PLANS**

**IDENTIFY AREAS TO** CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

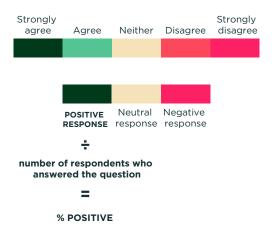
	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

Australian Government Australian Public Service Commission

#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL	
NUMBER OF RESPONSES	151	166	176	96	24	613	
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%	
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%	
NUMBER OF POSITIVE	151 + 166 = 317						
% POSITIVE	317 ÷ 613	5 = 52%					

#### **ANONYMITY**

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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